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AQUA WATER SUPPLY CORPORATION

NEWSLETTER



Serving Our Community

On Friday, August 16th, employees from Aqua Water Supply Corporation (Aqua WSC) participated in a volunteer effort with the Bastrop County Emergency Food Pantry's Fresh Food for Families event. The initiative, aimed at supporting local families in need, saw the distribution of 3,000 pounds of fresh produce and bread to members of the community.

The Fresh Food for Families program is a vital service that provides nutritious food options to those who might otherwise face food insecurity. Aqua WSC staff joined forces with the food pantry's dedicated team to help ensure the event ran smoothly, assisting in the preparation and distribution of the food items.

The Bastrop County Emergency Food Pantry continues to host these events regularly, relying on volunteers and donations to support local families. To learn more about their programs and how you can volunteer, visit https://www.bastropfoodpantry.org/.











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AQUA WSC BOARD ROOM



The construction of the new Aqua WSC Board Room & Meeting Annex is now in full swing, situated right next to our main office. This development marks a significant step forward in accommodating the growth of our staff, members, and Board.

In 2022, the need for additional building space became apparent due to the continuous expansion of Aqua WSC. To stay ahead of this growth, the decision was made to create a new meeting space that would better serve larger groups while also freeing up space in the main office for our ever-growing team. The project is expected to be completed by Spring 2025.

Visit our website, <u>www.AquaWSC.com</u> and our social media pages for updates on the construction.

We look forward to future member events in this building!

Capital Improvement Projects:

PROJECT

DELHI WATER TREATMENT PLANT UPGRADES

> HWY 71 EAST WATERLINE REPLACEMENT

MONKEY ROAD WATER LINE REPLACEMENT

AQUA WSC BOARD ROOM

HT TREATMENT

LOCATION & APPROX. COST

NORTH CALDWELL COUNTY \$11 4 MILLION

NORMA JEAN BLVD. To pine Hill Loop \$4.5 million

SOUTH OF ELGIN \$5 MILLION

ADJACENT TO AQUA WSC MAIN OFFICE \$1.4 MILLION

HWY. 71 - PINE HILI Loop \$6 Million



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AQUA WATER SUPPLY CORPORATION Safe * Reliable * Sustainable

2024



Blaine Stockton
College: UT Austin
Major: Journalism
Minor: Sports Medicine



Alum: Elgin HS College: Texas A&M CC Major: Marine Science



Alum: Cedar Creek HS College: Texas A&M University Major: Animal Science



Erin Jameson

Alum: Cedar Creek HS

College: UT Austin

Major Computer Engineering



Jacob UrbanovskyAlum: Lexington HS
College: Texas A&M University
Major: Sports Medicine



Job MayberryAlum: Luling HS
College: UT San Antonio
Major:Geology



Michelle Rico-Cuellar

Alum: Elgin HS

College: UT Austin

Major: Mechanical Engineering



Paden Maass
Alum: Elgin HS
College: Angelo State University
Major: Agri-Business



Ronald Collins, III
Alum: Cedar Creek HS
College: Universal Technical Institute
Major: Welding



Alum: Cedar Creek HS College: Blinn College Major: Veterinary Medicine



Alum: Lockhart HS College: Texas A&M University Major: Aerospace Engineering



Adriana Zuniga Alum: Cedar Creek HS College: Baldwin Beauty Major: Cosmetology



Celebrating Our GIS/IT Department During National Cybersecurity Awareness Month

As October marks National Cybersecurity Awareness Month, it's the perfect time to recognize and celebrate the hard work and dedication of Aqua WSC's technology and security team. Our staff is the backbone of our cybersecurity efforts, working tirelessly to ensure that our systems remain secure and resilient against ever-evolving threats.

Cybersecurity is critical to the successful operation of any organization, and at Aqua WSC, it's not just about preventing cyberattacks—it's about maintaining the trust of our customers and the integrity of the services we provide. From monitoring network activity to patching vulnerabilities, our team plays a vital role in keeping our infrastructure secure.

Every day, Aqua WSC's technology and security team manages complex challenges, ensuring that our digital infrastructure functions seamlessly.

They are responsible for preventing cyberattacks, ensuring compliance, responding to incidents, maintaining operations among many other IT responsibilities.

We are incredibly proud of the work our technology and security team does. Their expertise and vigilance ensure that Aqua WSC remains a trusted water provider in the community, delivering safe and reliable services every day.

As we observe National Cybersecurity Awareness Month, let's take a moment to thank these unsung heroes for their commitment to excellence and the critical role they play in Aqua WSC's success. Here's to our team who keep our systems secure, our data protected, and our operations running smoothly.

Thank You to Our Team!



TravisIT & Security Services
Administrator



Andrew

IT Technician

CallahanGIS/Tech Analyst



LEAD & COPPER SERVICE LINES

Understanding Lead & Copper Service Lines

In cooperation with a national initiative by the U.S. Environmental Protection Agency and as required by TCEQ, Aqua WSC aims to complete an inventory of the system's and members' water service lines by October 16, 2024.

The inventory is an important step in protecting public health and minimizing the risk of lead entering your drinking water from service pipes and fixtures in your home.

Lead can enter your drinking water through old pipes and plumbing fixtures. Although Aqua WSC's public distribution lines are lead-free and our water is rigorously tested, it's important to identify and replace any lead in private property plumbing.

We will be required to account for every customer. The easiest way to complete the requirement for your address is to fill out the survey and submit it. Access the survey by scanning the QR code or by visiting the Lead & Copper Service Lines page on our website.





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2025 ANNUAL MEETING ELECTIONS

ELECTIONS WILL BE HELD FOR DIRECTORS REPRESENTING ZONES 2, 5, AND 9

The Official Candidacy Application and Petition forms are available at Aqua WSC's administrative office and may also be obtained from Aqua WSC's website. From the Homepage, select the "Online Forms" tab at the bottom of the page, and you will see a link for the Official Candidacy Application and Petition form. Upon request, forms will be mailed to any Aqua WSC member receiving service or residing in Zones 2, 5, or 9. Your zone number is the first two digits of your Aqua WSC account number.

A person who desires their name be placed on the Official Ballot as a candidate for a Director position must complete and file with Aqua WSC an Official Candidacy Application, including a petition executed by 20 members located within the candidate's zone, biographical information, and a photograph, between the first and thirty-first day of December.

To be eligible to serve as Director, you must be:

- A member of Aqua WSC, receive water within the Aqua WSC Zone you represent,
- 18 years of age or older, and
- Have not been determined, by a final judgment of a court exercising probate jurisdiction, to be (a) totally mentally incapacitated; or (b) partially mentally incapacitated without the right to vote; and have not been finally convicted of a felony from which you have not been pardoned or otherwise released from the resulting disabilities.

WHEN: FRIDAY, APRIL 4, 2025

WHERE: HOLTMAN HALL 4045 FM 535 ROCKNE, TX TIME: REGISTRATION AT 1PM

MEETING BEGINS

Official Candidacy Applications for Directors Election Must be Submitted Between December 1-31, 2024

Visit www.AquaWSC.com to apply!





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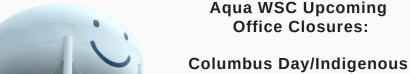
Aqua WSC Events & Office Closures

November Board of Directors Meeting

Wednesday, November 13, 2024 Beginning at 9am Agua WSC Main Office - Board Room

Aqua WSC Annual Membership Meeting

Friday, April 4, 2025 Holtman Hall - Rockne



Peoples' Day:

Monday, October 14th

Veterans Day: Monday, November 11th

Thanksgiving:

CLOSE AT 3PM - November 27th CLOSED - November 28th & 29th

Interested in applying at Aqua WSC?

Visit:

https://www.aquawsc.com/about-us/careers/

Aqua WSC offers the following benefits:

- Health and prescription insurance coverage
- Dental Insurance
- Vision Insurance
- Flexible Spending Account
- Flexible Dependent Care Account
- Life Insurance
- Short and Long-term disability
- · Paid holidays, vacation, sick leave
- 401(k) plan
- Work/Life balance, incentive bonuses





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Aqua WSC **Board of Directors:**

ZONE 1

ZONE 2

70NF 3

70NF 4

ZONE 5

ZONE 6

ZONE 7 PAM HARKINS

ZONE 8

ZONE 9

CLICK <u>HERE</u> TO LEARN MORE ABOUT EACH DIRECTOR!

Address:

415 OLD AUSTIN HWY. DRAWER P BASTROP, TX 78602

Phone:

CUSTOMER SERVICE: 512.303.3943 TDD: 1.800.735.2989

Email:

INFO@AQUAWSC.COM

Follow Us!







CALL BEFORE YOU DIG!

CALLING AQUA WSC BEFORE YOU DIG IS HIGHLY ENCOURAGED. IT CAN PREVENT WATER LOSS & SERVICE INTERRUPTIONS.

512.303.3943

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