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Aqua Water Meter Policy **Applications Now Accepted for Scholarship Program**

Applications are now being accepted for the annual Ernest W. Bracewell, Sr. Memorial Scholarship Program. The Aqua Water scholarship application and guidelines can be obtained through Aqua's website, www.aquawsc.com, or from the business office located at 415 Old Austin Highway in Bastrop.

The application deadline is May 28, 2020, and scholarships will be awarded by August.

Cooperative members of Aqua and immediate family members are eligible to apply for a scholarship, provided they meet the following qualifications:

- Applicant must be a member of Aqua WSC or an immediate family member residing in the same household as the Aqua member
- Aqua member account must be current
- Applicant must be enrolled as a full-time student

by an accredited business/ trade or college institution; funding will be considered for pursuit of a Masters or Post Graduate Degree

- Applicant must maintain a grade point average of 2.5 or higher
- Applicant must be a U.S. citizen.

Aqua adopted an educational scholarship program in 2007 to provide a little extra help to customers

with family members seeking higher education. Each selected applicant receives a scholarship in the amount of \$3,000; receiving half in the first semester upon proof of enrollment in an accredited course of study, and half in the second semester, provided the minimum GPA requirements are met.

Good luck to all our scholarship applicants!

Completed application forms must be submitted by May 28, along with proof of GPA, two letters of recommendation, proof of citizenship (copy of birth certificate or passport) and a personal essay for review by the Aqua scholarship committee.



Office Hours: MONDAY - FRIDAY 8:30 a.m. - 4:30 p.m.

Drive-Thru Window: 8:00 a.m. - 4:30 p.m.

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Aqua Water Supply Annual Meeting to Take Place March 6 in Rockne

Reminder: Aqua Water Supply Corporation will hold its annual membership meeting on March 6, 2020, at the Sacred Heart Parish Hall located at 4045 FM 535 in Rockne, Texas.

the meeting convenes at 2:00 p.m. Annual reports will be given by the President and Treasurer.

The President's report will summarize 2019 activities and provide an out-Registration begins at 1:00 p.m. and look for 2020 key projects and capital

investments.

All members who attend the Annual Meeting will be eligible for door prizes. The prize drawing will be held at the end of the meeting. We hope to see you there!

Community Happenings

Rockne Historical Association Fundraiser

Sunday, February 9, at Holtman Hall, 4045 FM 535, Bastrop. Annual fundraiser event features a huge silent auction at 11 a.m., a spaghetti lunch at noon and a live auction at 1 p.m. Funds raised benefit the Rockne Museum.

Bastrop County Veterans Honor Guard

Meetings are held the first Saturday of each month at the Smithville VFW at 10 a.m. "We served with honor" now "We honor those who served."

Bastrop VFW Post 12104

Meetings are held the first Sunday of each month, temporarily, at the Bastrop American Legion, 3003 E Loop 150, at 2:00 p.m.

Elgin VFW 6115

1st Friday Fish Fry 6:30 p.m. Tuesday Free Texas Hold'em game starts at 6:30 p.m. Thursday Bingo doors open at 6:30 p.m.; Games at 7:30 p.m. Friday Karaoke starts at 8:00 p.m.

Ernest Bartsch VFW 2527, Rockne

Post and Auxiliary meetings are held the second Tuesday at 7:00 p.m. Bingo Wednesday – Doors open at 6:30 p.m.; Games start at 7:30 p.m. Located at 1503 FM 20 in Rockne, 10 miles SW of Bastrop. Hall for rent; call (512) 321-2610 for information.

Lost Pines Leathernecks Detachment 1384

Marine Corps League in Bastrop County meets third Sunday of each month at 5:00 p.m. at the Bastrop American Legion Post. Good meal following meeting provided by members.

Bastrop County Audubon Society

Meetings held third Tuesday of the month (excluding July & August) in Community Room of the First National Bank at 489 Texas 71 W., Bastrop. Meetings start at 7:00 p.m.; please arrive by 6:45 p.m. Visit www.bastropcountyaudubon.org.

Pilot Knob VFW 8925

Monthly Country Dance held the second Sunday of each month, 3:00-7:00 p.m. Admission and food \$6. Located on FM 812 near 183 South.



***Please Note**: The Aqua Water Supply customer newsletter is published 4 times per year. To submit Community Announcements for publication in an upcoming quarterly issue, please send your news in writing to the main Aqua office or via email info@aquawsc.com by the fifth day of January, April, July or October.

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Fact Check: Aqua Water Meter Policy

At Aqua, we realize that water industry regulations and policies can sometimes be confusing and might appear overly bureaucratic. In fact, Aqua policies are designed to ensure the safety of our water supply and to comply with guidelines established by the Texas Commission on Environmental Quality (TCEQ).

One particular policy question that members often ask is why each household is required to have its own water meter, even when several dwellings share one property. By establishing a policy that requires one paid meter and tap for each residence or dwelling, Aqua is complying with the TCEQ guidelines that govern how water utilities operate across the state.

TCEQ guidelines ensure that public utilities have measures in place to provide each customer an adequate supply of water that is protected from contamination from external sources. To have one meter serving more than one household would be a violation of

Aqua Water's Tariff because that is prohibited by the TCEQ regulations.

In the case of commercial or industrial service connections, members can establish large volume service. However, a large volume service meter is not intended to consolidate water service to multiple single-family dwellings located on the same tract of land.

The following is an excerpt from the TCEQ rules:

"One meter is required for each residential, commercial or industrial service connection. An apartment building or mobile home park may be considered by the utility to be a single commercial facility. Each community public water system shall provide accurate metering devices at each service connection for the accumulation of water usage data. A connection is defined as a single family residential unit or each commercial or industrial establishment to which drinking water is supplied from the system."

We are committed to meeting the highest quality industry standards to provide a safe, reliable, sustainable source of water for you and your family. If you should have any questions about Aqua policies or TCEQ regulations, don't hesitate to contact our office.



Reminder: As of January 1, 2020, Aqua Water Supply's Customer Service department is no longer taking payments verbally over the phone. This process improvement is intended to further ensure protection of our members' credit card information. Aqua Water Supply offers a variety of other convenient payment options:

- Pay by Phone
- Pay Online
- Quick Payment
- Sign up for Autopay

- Sign up for Bank draft
- ♦ Pay by Mail
- Pay in Person
- ♦ Drop Box

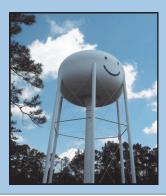


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Aqua Water Supply Corporation

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Lab Site: www.aquawsclabs.com





Free automated phone payment and online bill pay are available 24/7. You can pay with all major credit cards, E-Check or automatic bank draft.

Payment by phone: Call Aqua at (512) 303-3943 and select option 5 — the interactive voice response system will guide you through the process.

Online: Visit www.aquawsc.com and select Pay My Bill.
You will be redirected to a secure website with
instructions for payment.

Automatic bank draft: Complete a Bank Authorization form, available from our office or website, and return the completed form to our office with a voided check.

Go Green: To start receiving an e-bill please email a request along with your 10-digit Aqua account number to: ebilling@aquawsc.com.

Safe

♦

Reliable

♦

Sustainable

CALL AQUA BEFORE YOU DIG:

Aqua Water will locate the Aqua water lines for you. Calling for a line locate before any type of excavation is a good idea. Water loss and service interruptions from damaged lines are avoidable, please call the Aqua office: (512) 303-3943.