

February 2019
Issue 19

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Aqua Water Supply Annual Membership Meeting to be held March 1 at Elgin VFW Hall

The annual membership meeting for Aqua Water Supply will be held March 1, 2019, at the Elgin VFW Hall, located at 118 Old Sayers Road. Registration begins at 1:00 p.m. and

the meeting convenes at 2:00 p.m. Annual reports will be given by the President and Treasurer. The President's report will summarize 2018 activities and provide an outlook for

2019 key projects and capital investments. All members who attend will be eligible for door prizes. The prize drawing will be held at the end of the meeting. We hope to see you there!

Announcing New Billing Cycles for Aqua Customers

In May 2019, Aqua Water will transition to multiple billing cycles. Here is information about how this will affect your water utility billing and payment process. For any questions, please contact the Aqua office at (512) 303-3943.

Q: What does this mean for me?

All members will receive a bill dated May 1 for their March usage. Cycle 1 members will receive another bill dated May 20th for April usage, with a due date of June 1st. The due date will then remain the 1st of each month. Cycle 2 members will receive an-

other bill dated June 5th for April usage, with a due date of June 15th. The due date will then remain the 15th of each month.

Q: Will the new billing cycle affect my usage period?

No, the usage period will remain the same.

Q: How do I know which cycle my account will be on?

Cycles will be based on zone numbers. The first two digits of your account number are your zone number. Cycle 1 will consist of Zones 1, 4, 5, and 8. Cycle 2 will consist of Zones 2, 3, 6, and 7.

Q: Can I change my billing cycle?

No, the system is set up to process billing based on zones, not individual account numbers.

Q: What if my account is set up for auto pay?

You do not need to do anything if your account is set up for auto pay. The balance will continue to be drafted on the due date.

Q: What is my due date?

Zones 1, 4, 5, and 8 will have a due date each month on the 1st of the month. Zones 2, 3, 6, and 7 will have a due date each month on the 15th of the month.

Office Hours:
MONDAY - FRIDAY
8:30 a.m. - 4:30 p.m.

Drive-Thru Window:
8:00 a.m. - 4:30 p.m.

Just a Reminder...

Please note that Aqua Water Supply employees will always show a valid company ID when visiting a customer's home or business location.

For your safety and peace of mind, don't hesitate to contact the Aqua office at (512) 303-3943 if you should have any questions or concerns about Aqua personnel performing work on your property.



Community Happenings

Rosanky Christian Academy BBQ Fundraiser

Saturday, March 2, at the Rosanky Baptist Church, 2160 FM 535, Rosanky. BBQ and all the trimmings starting at 4:00 p.m. for \$10 per plate. Live auction begins at 6:00 p.m.

Lost Pines Leathernecks Detachment 1384

Marine Corps League in Bastrop County meets third Sunday of each month at 5:00 p.m. at the Bastrop American Legion Post. Good meal following meeting provided by members.

Elgin VFW 6115

1st Friday Fish Fry 6:30 p.m. Tuesday Free Texas Hold'em game starts at 6:30 p.m. Thursday Bingo doors open at 6:30 p.m.; Games at 7:30 p.m. Friday Karaoke starts at 8:00 p.m.

Bastrop VFW Post 12104

Meetings are held the first Sunday of each month, temporarily, at the Bastrop American Legion, 3003 E Loop 150, at 2:00 p.m.

Ernest Bartsch VFW 2527, Rockne

Post and Auxiliary meetings are held the second Tuesday at 7:00 p.m. Bingo Wednesday – Doors open at 6:30 p.m.; Games start at 7:30 p.m. Located at 1503 FM 20 in Rockne, 10 miles SW of Bastrop. Hall for rent; call (512) 321-2610 for information.

Bastrop County Veterans Honor Guard

Meetings are held the first Saturday of each month at the Smithville VFW at 10 a.m. "We served with honor" now "We honor those who served."

Bastrop County Audubon Society

Meetings held third Tuesday of the month (excluding July & August) in Community Room of the First National Bank at 489 Texas 71 W., Bastrop. Meetings start at 7:00 p.m.; please arrive by 6:45 p.m. Visit www.bastropcountyaudubon.org.

***Please Note:** The Aqua Water Supply customer newsletter is published 4 times per year. To submit Community Announcements for publication in an upcoming quarterly issue, please send your news in writing to the main Aqua office or via email info@aquawsc.com by the fifth day of January, April, July or October.

Time to Apply for Aqua Scholarship Program

Applications are now being accepted for the annual Ernest W. Bracewell, Sr. Memorial Scholarship Program. The Aqua scholarship application and guidelines can be obtained through Aqua's website, www.aquawsc.com, or from the business office located at 415 Old Austin Highway in Bastrop.

The application deadline is May 31, 2019, and scholarships will be awarded by August.

Cooperative members of Aqua and immediate family members are eligible to apply for a scholarship, provided they meet the following qualifications:

- Applicant must be a member of Aqua WSC or an immediate family member residing in the same house-

hold as the Aqua member

- Aqua member account must be current
- Applicant must maintain a grade point average of 2.5 or higher
- Applicant must be enrolled as a full-time student by an accredited business/trade or college institution; funding will be considered for pursuit of a Masters or Post Graduate Degree
- Applicant must be a U.S. citizen.

Aqua adopted an educational scholarship program in 2007 to provide a little extra help to customers with family members seeking higher education. Each selected applicant receives a scholarship in the amount of \$3,000; receiving half in the first semester upon proof of enrollment in an accredited course of study, and half in the second semester, provided the minimum GPA requirements are met.

Completed application forms must be submitted by May 31, along with proof of GPA, two letters of recommendation, proof of citizenship (copy of birth certificate or passport) and a personal essay for review by the Aqua scholarship committee.

Good luck to all our scholarship applicants!

Test Your Water IQ

How many gallons of water does each activity use on average?

1. A 10 minute shower
2. Washing one load of clothes
3. Flushing a toilet
4. Applying 1 inch of water across a 1,000 square foot lawn
5. Running a dishwasher
6. Brushing your teeth with the water running for 2 minutes
7. Playing with the garden hose for 15 minutes
8. Allowing a faucet to drip for one day



Answers: 1) 50; 2) 43; 3) 3; 4) 2,500; 5) 10; 6) 4; 7) 75; 8) 25

AQUA

WATER SUPPLY CORPORATION

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[www.facebook.com/
AquaWaterSupply](http://www.facebook.com/AquaWaterSupply)

Free automated phone payment and online bill pay are available 24/7. You can pay with all major credit cards, E-Check or automatic bank draft.

Payment by phone: Call Aqua at (512) 303-3943 and select option 5 — the interactive voice response system will guide you through the process.

Online: Visit www.aquawsc.com and select Pay My Bill. You will be redirected to a secure website with instructions for payment.

Automatic bank draft: Complete a Bank Authorization form, available from our office or website, and return the completed form to our office with a voided check.

Go Green: To start receiving an e-bill please email a request along with your 10-digit Aqua account number to: ebilling@aquawsc.com.

Safe ♦ Reliable ♦ Sustainable

CALL AQUA BEFORE YOU DIG:

Aqua Water will locate the Aqua water lines for you. Calling for a line locate before any type of excavation is a good idea. Water loss and service interruptions from damaged lines are avoidable, please call the Aqua office: (512) 303-3943.