

February 2018
Issue 15

Inside this issue:

How to Read Your Bill	2
Community Happenings	2
Defining Water Quality	3

Office Hours:
MONDAY - FRIDAY
8:30 a.m. - 4:30 p.m.

Drive-Thru Window:
8:00 a.m. - 4:30 p.m.

Time to Apply for Aqua Scholarship Program

Applications are now being accepted for the annual Ernest W. Bracewell, Sr. Memorial Scholarship Program. The Aqua scholarship application and guidelines can be obtained through Aqua's website, www.aquawsc.com, or from the business office at 415 Old Austin Highway in Bastrop.

The application deadline is June 1, 2018, and scholarships will be awarded by August.

Cooperative members of Aqua and immediate family members are eligible to apply for a scholarship, provided they meet the following qualifications:

- Applicant must be a

member of Aqua WSC or an immediate family member in the same household as the Aqua member

- Aqua member account must be current

- Applicant must maintain a grade point average of 2.5 or higher

- Applicant must be enrolled as a full-time student by an accredited business/trade or college institution; funding for a Masters or Post Graduate Degree will be considered.

- Applicant must be a U.S. citizen.

Aqua adopted a scholarship program in 2007 to provide extra help to customers with family members seeking higher edu-

cation. Each selected applicant receives a scholarship in the amount of \$3,000; receiving half in the first semester upon proof of enrollment in an accredited course of study, and half in the second semester, provided the minimum GPA requirements are met.

Completed application forms must be submitted by June 1, along with proof of GPA, two letters of recommendation, proof of citizenship (copy of birth certificate or passport) and a personal essay for review by the Aqua scholarship committee.

Good luck to all applicants!

Reminder: Annual Membership Meeting for Aqua Water Supply will be March 2 in Rockne

The annual membership meeting for Aqua Water Supply Corporation will be held March 2, 2018, at the Sacred Heart Parish Hall, located at 4045 FM 535 in Rockne, Texas. Annual reports will be given by the President and Treasurer. The President's report will summarize 2017 activities and provide an outlook for 2018 key projects and capital investments. All members who attend the Annual Meeting will be eligible for door prizes. Registration opens at noon and the meeting convenes at 1 p.m. The prize drawing will be held at the end of the meeting. We hope to see you there!

How to Read Your Aqua Water Bill

ACCOUNT NUMBER		SERVICE LOCATION		BILLING DATE		DUE DATE	
12345		123 Main Street		10/01/15		10/10/15	
CUSTOMER NAME				FROM	SERVICE	TO	
John and Jane Doe				08/07/15		09/04/15	
METER NUMBER	PREVIOUS READING	CURRENT READING	UNITS USED	NO. OF DAYS	DESCRIPTION	AMOUNT	
	523230	529200	5970	28	PREVIOUS BALANCE	46.17	
					PAYMENTS	46.17	
					WATER	47.65	
					LPG	0.60	
					TCEQ	0.24	

CONSUMPTION HISTORY

Average Daily Usage : 213

Please note that on the Aqua statement, members are billed for water used during a previous month. For example, although the chart reads "S" for September, this October bill actually covers the cost of units (or, gallons) used during the month of August.

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AMOUNT DUE	48.49
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◆ Be sure to check out the new Aqua website at: www.aquawsc.com ◆

Community Happenings

Bastrop County Veterans Honor Guard

Meetings are held the first Saturday of each month at the Smithville VFW at 10 a.m. "We served with honor" now "We honor those who served."

Bastrop VFW Post 12104

Meetings are held the first Sunday of each month, temporarily, at the Bastrop American Legion, 3003 E Loop 150, at 2:00 p.m.

Elgin VFW 6115

First Friday Fish Fry – 6:30 p.m. Tuesday Free Texas Hold'em - Game starts at 6:30 p.m. Thursday Bingo – Doors open at 6:30 p.m.; Games start at 7:30 p.m. Friday Karaoke at 8:00 p.m.

Ernest Bartsch VFW 2527, Rockne

Post and Auxiliary meetings are held the second Tuesday at 7:00 p.m. Bingo Wednesday – Doors open at 6:30 p.m.; Games start at 7:30 p.m. Located at 1503 FM 20 in Rockne, 10 miles SW of Bastrop. Hall for rent - call (512) 321-2610 for information.

Lost Pines Leathernecks Detachment 1384

Marine Corps League in Bastrop County meets third Sunday of each month at 5:00 p.m. at the Bastrop American Legion Post. Good meal following meeting provided by members.

Bastrop Chapter Texas Outdoor Woman Network (TOWN)

TOWN-Bastrop meets third Tuesday of the month 6:30 p.m. (excluding June & Dec.) at the Bastrop Public Library. Ladies interested in fishing, kayaking, camping, bird watching, hiking are invited to attend. Visit www.meetup.com/www-townbastrop-org.

Bastrop County Audubon Society

Meetings are held third Tuesday of the month (excluding July & August) in the Community Room of the First National Bank Building at 489 Texas 71 West, Bastrop. Meetings start at 7:00 p.m.; please arrive by 6:45 p.m. to gain access to the building. Visit www.bastropcountyaudubon.org.

****Please Note:** The Aqua Water Supply customer newsletter is published 4 times per year. To submit Community Announcements for publication in an upcoming quarterly issue, please send your news in writing to the main Aqua office or via email info@aquawsc.com by the fifth day of January, April, July or October.*

How Do You Define Quality?

More than 50,000 people rely on Aqua Water Supply for safe, reliable drinking water. The health and well-being of our cooperative members is our top priority, and we follow professional processes to test and treat our water supply for optimum safety, ensuring that Aqua meets all federal and state standards.

In addition to safety considerations, we also make every effort to achieve high quality standards. In other words, delivery of water that does not have an unpleasant color, taste or odor. The perceived quality of the water delivered to your home can be affected by a number of factors, such as weather related events, drops in pressure within the distribution system, internal plumbing issues in your home, and the natural state of our source water, which is obtained exclusively from groundwater sources.

One potential water quality concern may be related to particles in the water. Here is a guide to what might cause this particular issue.

-- Black particles that are solid, yet rubbery in texture, could be pieces of a disintegrating faucet washer or gasket. This problem would likely only occur in one faucet and can be fixed by replacing the washers.

-- If the particles are very small in size, black in color, and oily or sooty in texture, they may come from the inside of a flexible hose, such as

hoses located under the sink, or connecting the water heater to the water supply. While these hoses may be covered with a braided stainless steel mesh on the outside, they are made of black rubber on the inside. Over time, chlorine in the water can cause the rubber to break down.

-- Particles that are small, irregular in size and shape, very hard and variable in color might be iron deposits. They are not a health hazard, but these particles can be a nuisance if they clog shower heads or the aerator screens at the ends of your faucets. If your water is clear but contains these particles, they likely came from the inside of your pipes.

-- White or tan particles that are flake-like, very thin and irregular in shape may be a combination of calcium carbonate and magnesium carbonate, naturally occurring minerals found in most water around the world. Often referred to as scale deposits, these particles are a typical indicator of hard water, but they are not a health threat. Over time, these minerals can deposit on the inside of your pipes and then begin to flake off gradually. If your water has been turned off for repair work, pressure and turbulence created when it is turned back on can dislodge the



minerals from the pipes. Likewise, if you install a water softener in your home, the softer water can dissolve the minerals, and pieces may begin to break loose from inside the pipes.

-- Round and sand-like particles that are white or tan may result from minerals accumulated in your water heater. As the water is heated, the minerals begin to form sand-like deposits, which are then carried through the plumbing and may clog the inlet screens in washing machines, shower heads and faucet aerators. To keep mineral deposits from accumulating, it's recommended that you flush the water heater at least once a year. Flushing the water heater regularly also helps it operate more cost-efficiently.

For more information, visit www.epa.gov/ground-water-and-drinking-water. And feel free to contact us if you should have any questions about water quality or safety.

AQUA

WATER SUPPLY CORPORATION

415 Old Austin Hwy.
Drawer P
Bastrop, TX 78602

Aqua Water Supply Corporation

415 Old Austin Hwy.
Drawer P
Bastrop, TX 78602

Phone: (512) 303-3943
Fax: (512) 303-4881
TDD: 1-800-735-2989
Email: info@aquawsc.com
Website: www.aquawsc.com
Lab Site: www.aquawsc.com



[www.facebook.com/
AquaWaterSupply](http://www.facebook.com/AquaWaterSupply)

Free automated phone payment and online bill pay are available 24/7. You can pay with all major credit cards, E-Check or automatic bank draft.

Payment by phone: Call Aqua at (512) 303-3943 and select option 5 — the interactive voice response system will guide you through the process.

Online: Visit www.aquawsc.com and select Pay My Bill. You will be redirected to a secure website with instructions for payment.

Automatic bank draft: Complete a Bank Authorization form, available from our office or website, and return the completed form to our office with a voided check.

Go Green: To start receiving an e-bill please email a request along with your 10-digit Aqua account number to: ebilling@aquawsc.com.

Safe ♦ Reliable ♦ Sustainable

CALL AQUA BEFORE YOU DIG:

Aqua Water will locate the Aqua water lines for you. Calling for a line locate before any type of excavation is a good idea. Water loss and service interruptions from damaged lines are avoidable, please call the Aqua office: (512) 303-3943.