

Q 3 • 2025

AQUA WATER SUPPLY CORPORATION

NEWSLETTER

Same Company. New Look. Same Commitment.

AQQA
Water Supply Corporation
Safe • Reliable • Sustainable

Though our logo has changed slightly, our commitment to providing safe, reliable water and outstanding service to our members and community remains the same.



Rooted in Bastrop County.
Trusted for over 55 years.
Focused on the future.

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A FRESH NEW LOOK!

This refresh comes at a special time—**our 55th anniversary**—a milestone that reminds us just how far we’ve come. And yes, our new logo still carries a subtle nod to our beloved smiley face.

Through this branding process, we built more than just a logo. We created a strong, cohesive foundation that captures the essence of Aqua WSC:

Our Purpose:

As a member-owned cornerstone of the community, we provide dependable, clean water to more than 100,000 people, properties, and businesses across our service area.

Our Promise:

With an active and open ear, we responsibly manage, maintain, and develop the resources and systems that keep our community healthy and thriving.

Our Mission:

Through conservation, careful planning, and strategic innovation, we are preparing our system for continued growth and long-term success.

Our Vision:

We strive every day to translate the tried-and-true values we were built on into modern practices that cultivate a secure future for us all.

Our Core Values – Safety, Reliability, Sustainability.

So... why the smiley?

Years ago, when a landowner wasn’t too thrilled about a new water tower near their property, our GM at the time suggested painting a smiley face on it to lighten the mood. It worked—and over the years, that smiley became part of our identity.

What hasn’t changed?

- ✓ Our commitment to safe, reliable water
- ✓ Exceptional service to our members
- ✓ Being a company we’re proud to represent

Here’s to 55 years of service—and to a future that’s as strong, bright, and welcoming as our new look.

2025 Scholarship Recipients



Hilary Campos-Reyes
Alum: Bastrop High School
College: Austin Community College
Major: Culinary Arts



Brady Masur
Alum: Homeschool Grad
College: Texas A&M University
Major: Accounting



Devin Young
Alum: Smithville High School
College: Texas A&M University
Major: Biomedical Science



Garrison Vragel
Alum: Elgin High School
College: UT Arlington
Major: Aerospace Engineering



Joseline Albiter
Alum: Bastrop High School
College: UT Austin
Major: Sustainability Studies



Joshua Dube
Alum: McDade High School
College: Tarleton State University
Major: Wildlife, Sustainability & Ecosystem Sciences



Makenna Garrison
Alum: Smithville High School
College: Texas A&M University
Major: Public Health



Grayson Mullen
Alum: Smithville High School
College: Texas A&M University
Major: Construction Science



Kathryn Kennon
College: Texas A&M University
Major: Early Childhood Education



Kaycee Nutt
Alum: Smithville High School
College: Texas A&M University
Major: Nursing



Owen Harris
Alum: Lexington High School
College: Blinn College
Major: Firefighting



Justin Strong
College: Texas A&M University
Major: Environmental Engineering



Nicole Kadura
Alum: Cedar Creek High School
College: Texas State University
Major: Speech Pathologist



Samuel Praditbatuga
Alum: Smithville High School
College: UT Austin
Major: Computer Science

Congratulations Graduates!

LEAD SERVICE LINES



ATTENTION MEMBERS!

In cooperation with a national initiative by the U.S. Environmental Protection Agency (EPA) and as required by the Texas Commission of Environmental Quality (TCEQ), Aqua WSC is completing an inventory of our system's and members' water service lines. This effort, set to be completed by the end of the year, will help identify whether any member-owned lead lines exist.

Things to know!

- The EPA has declared the elimination of lead in drinking water a national health priority, with a key focus being Lead Service Lines — pipes that connect homes and businesses to public water mains.
- While lead has been virtually eliminated from public utility water systems, it can still be found in older home plumbing.
- One of the most common sources of lead in drinking water are Lead Service Lines (LSLs). These are typically owned and maintained by the property owner. Finding and removing LSLs is a key goal of the revised Lead & Copper Rule (LCR) and will require a coordinated effort between utilities and customers to “Get the lead out”!
- Completing a LSL inventory is an important step in protecting public health and minimizing the risk of lead entering your drinking water from service pipes and fixtures in your home.

- Lead can enter your drinking water through old pipes and plumbing fixtures. Although Aqua WSC's service lines are lead-free and your water is rigorously tested, it's important to identify and replace any lead in home plumbing.

To help with this initiative, we have created a simple survey. Please take a few minutes to fill out the survey and submit it if you have not already. To take the survey, scan the QR code below or visit www.AquaWSC.com.

Lead & Copper Service Line Survey



CONSERVATION

Stage 2 - Moderate Water Shortage Conditions

Working together to protect our Community's Water Supply

While our community's water use remains within permitted production capacity from the local Groundwater Conservation Districts, it is getting close to the limit. By making small adjustments now, we can stay ahead of the curve—ensuring reliable water for families, businesses, and firefighters, while keeping bills lower and avoiding stricter restrictions in the future.

Learn more about Stage 2 by viewing the graphic below and by visiting our website, www.AquaWSC.com!

STAGE 2

MODERATE WATER SHORTAGE CONDITIONS

AQUA

Water Supply Corporation

Safe • Reliable • Sustainable

💧 Outdoor Watering Schedule:

Water only before 10:00 AM or after 7:00 PM to reduce evaporation and help your plants thrive.

To make sure everyone has a fair chance to water, please follow this schedule:

- Even-numbered addresses: Mondays & Thursdays
- Odd-numbered addresses: Tuesdays & Fridays

Please use a hand-held hose, bucket, drip irrigation, or a permanent automatic sprinkler system.

Additional Water Use Guidelines:

- Vehicle washing: Please wash cars, trucks, or boats only on your watering days, or use a commercial car wash where water is recycled.
- Pools & spas: Filling, refilling, or topping off pools is allowed only on your watering days.
- Hydrants: Water use is limited to scheduled times, except for firefighting or other essential public safety needs.
- Fountains & ponds: Please turn off ornamental fountains and ponds unless needed to keep fish or plants alive.

💧 Why This Matters:

These steps:

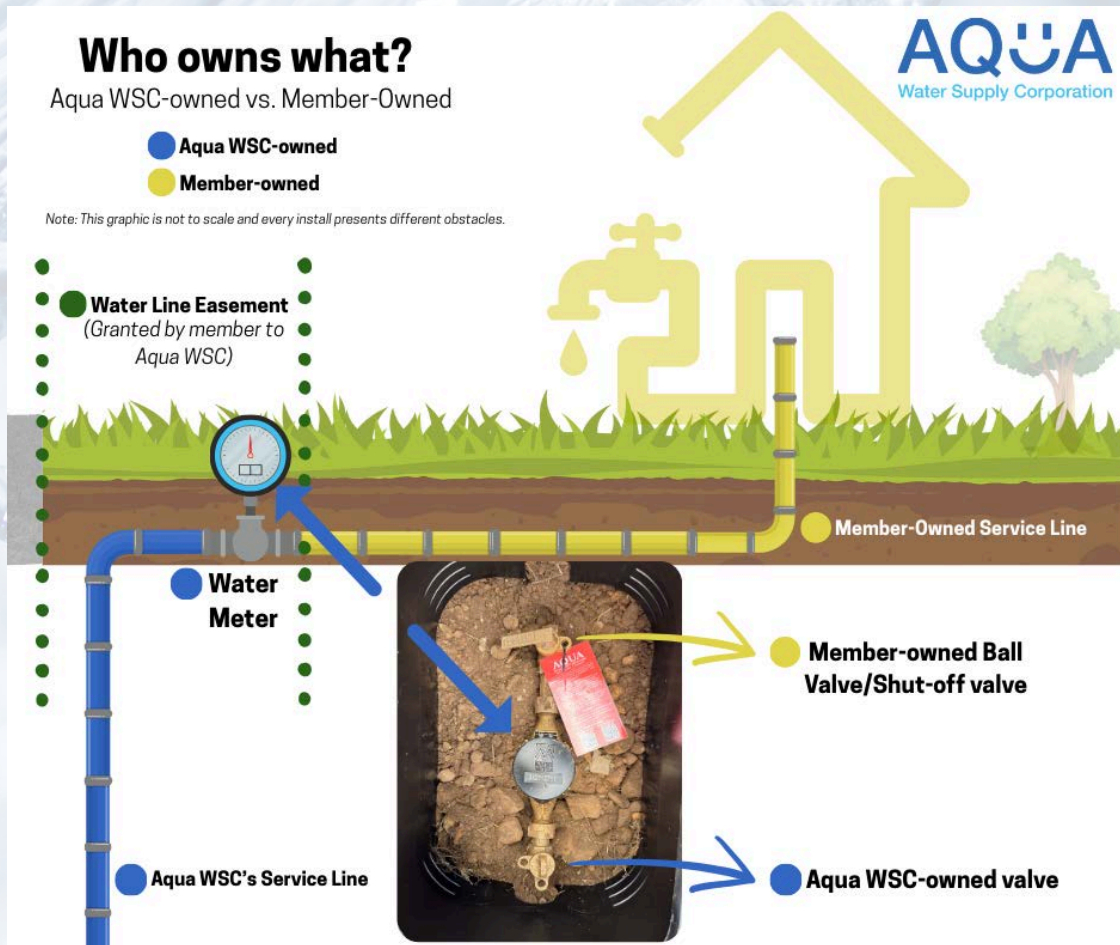
- Ensure enough water for essential needs and fire protection.
- Help avoid stricter restrictions in the future.
- Protect our aquifer and reduce wasted water.

Thank You for Doing Your Part!

Every gallon saved helps our neighbors and strengthens our community. Together, we can make sure Aqua WSC continues to provide safe, reliable, and sustainable water for all.

WHO OWNS WHAT?

When there's a leak, a spike in your water bill, or a problem with water pressure, one of the first questions homeowners often ask is: Who's responsible for fixing this? Because water service ownership can be tricky to understand, we've put together this quick overview and graphic to make things clearer.



What the Water Utility Company Typically Owns

Water Mains: These are the large underground pipes that carry water throughout your neighborhood or city.

Service Line Up to the Curb/Property Line: In many areas, the utility owns the water pipe from the main to a point near your property line or the curb.

Water Meters: Most water companies own and maintain the water meter itself, although it's located on or near your property.

If a problem happens in these areas—such as a main break in the street—it's typically the utility company's responsibility to fix it.

What the Property Owner Typically Owns

Service Line on Your Property: From the meter box to your home, the water line is usually your responsibility. This includes pipes running under your yard, driveway, or basement.

Interior Plumbing: All plumbing inside your home, including pipes, fixtures, and water heaters, are the homeowner's responsibility.

Leaks on Your Side of the Meter: If the meter is working properly but you have a leak after the meter, you're usually liable for repairs and any resulting high bills.

HT TREATMENT UPGRADES



Upgrades to the HT treatment plant are in full swing! This important project, located off Hwy 71 in the Pine Hill Loop area, will help improve overall system performance and water quality for our members.

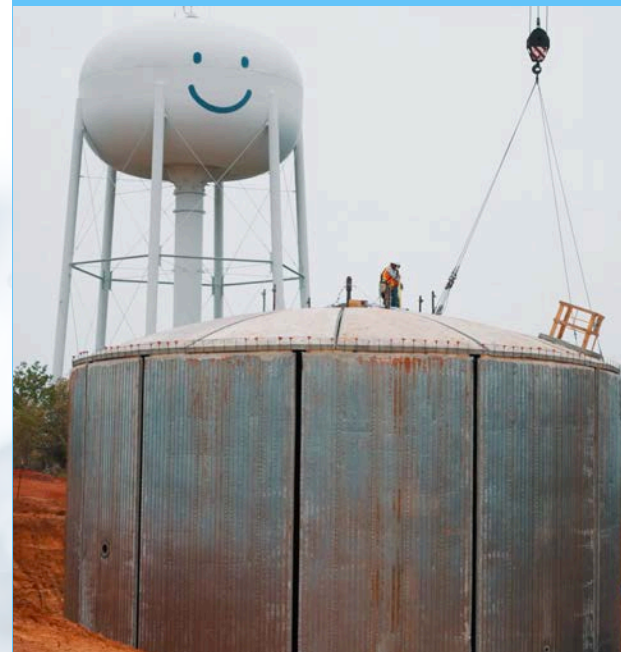
FUN FACTS:

- This treatment plant will have a 500,000 gallon tank for increased water storage capacity
- There will be a high service pump station delivering 1,500 gallons per minute
- Scheduled for completion in November 2025

We are looking forward to its completion in the Fall of 2025. Visit our website, www.AquaWSC.com and our social media pages for updates on the construction.

Capital Improvement Projects:

PROJECT	LOCATION & APPROX. COST
HT TREATMENT UPGRADES	HWY 71 IN THE PINE HILL LOOP AREA \$8 MILLION
HWY 71 EAST WATERLINE REPLACEMENT	NORMA JEAN BLVD. TO PINE HILL LOOP \$4.5 MILLION
MONKEY ROAD WATER LINE REPLACEMENT	SOUTH OF ELGIN \$5 MILLION
WEBBERWOOD ELEVATED STORAGE TANK	WEBBERWOOD WAY - ELGIN \$4.5 MILLION
MARRS ELEVATED STORAGE TANK	FM 812 - DALE AREA \$8.2 MILLION



PARTNER SPOTLIGHT: LPGCD

Looking for a smart way to save water and lower your bill? The Lost Pines Groundwater Conservation District is offering a Rainwater Harvesting Rebate Program.

Through the Lost Pines Groundwater Conservation District's (LPGCD) Rainwater Harvesting Rebate Program, residents of Bastrop and Lee counties can receive financial assistance for installing rainwater collection systems at their homes or businesses.

This program is designed to encourage sustainable water practices by reducing dependence on groundwater and making the most of Texas' natural rainfall—especially during the hot summer months when demand peaks.

Program Highlights:

- Rebate up to \$500 for approved rainwater harvesting systems
- Available for residential, commercial, and agricultural properties
- Systems must meet basic criteria, including first-flush diverters and mosquito prevention
- Simple application and reimbursement process

Why Harvest Rainwater?

- Great for watering lawns, gardens, and landscaping
- Reduces stormwater runoff and erosion
- Helps conserve aquifer water for essential uses



LOST PINES
GROUNDWATER
CONSERVATION DISTRICT

**MAKE
EVERY
DROP
COUNT**



**Rainwater
Harvesting 101
Workshop**

When:
Saturday, September 20th

Time:
10AM-Noon

Where:
**Aqua WSC Annex Building
401 Old Austin Hwy.
Bastrop, TX 78602**

**LEARN MORE OR APPLY TODAY AT
WWW.LOSTPINESWATER.ORG**

AUSTIN WATER'S ASR PLAN

Let's Talk Water

Join Austin Water to talk about a proposed three-year lab study in Bastrop County as part of an Aquifer Storage and Recovery (ASR) project.


SEPTEMBER 3-19

**BASTROP • PAIGE • ELGIN
SMITHVILLE • GIDDINGS**



Austin Water is hosting a series of open house meetings in Bastrop County for residents to learn more about a three-year, lab-based study for an Aquifer Storage & Recovery (ASR) project. Your way of life depends on your water and Austin Water wants to hear from you about what matters most to you, your families, and your community.

Join the Austin Water team at a meeting near you to learn more and share your feedback.

 For dates and information about these meetings, to learn more about Aquifer Storage and Recovery, or to reach out to Austin Water's team, visit <http://.ly/44TOxsj>.

What is This About?

Austin Water wants to begin a three-year scientific study, in a lab setting, to see if storing drinking water underground in the Carrizo-Wilcox Aquifer could work safely. Their team, along with local Bastrop County stakeholders, is working to develop protections and benefits for the Bastrop County community during this project. Austin Water needs to hear from Bastrop County residents to help develop a plan that works for all.

HAPPENINGS AT AQUA WSC

Board of Directors Meetings

Typically held on the 1st Tuesday of every month *(date is subject to change)*

9:00am

Aqua WSC Annex Building
401 Old Austin Hwy.
Bastrop, TX 78602



Aqua WSC Upcoming Office Closures:

Columbus Day:
Monday, October 13th

Thanksgiving:
Thursday, November 27th & Friday,
November 28th

We're Hiring!
**Interested in applying
at Aqua WSC?**

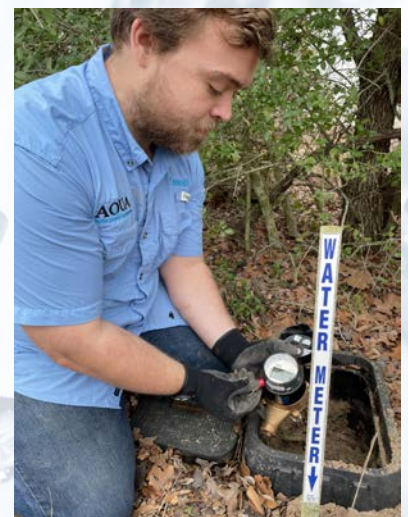
Visit:

<https://www.aquawsc.com/about-us/careers/>



Aqua WSC offers the following benefits:

- Health and prescription insurance coverage
- Dental Insurance
- Vision Insurance
- Flexible Spending Account
- Flexible Dependent Care Account
- Life Insurance
- Short and Long-term disability
- Paid holidays, vacation, sick leave
- 401(k) plan
- Work/Life balance, incentive bonuses



CONTACT US

Aqua WSC Board of Directors:

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DAVID GLASS
PRESIDENT

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TDD: 1.800.735.2989

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CALLING AQUA WSC BEFORE YOU DIG
IS HIGHLY ENCOURAGED. IT CAN
PREVENT WATER LOSS & SERVICE
INTERRUPTIONS.

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